



Release Notes: nCounter® SPRINT Profiler Software Update 2.3.0.44

Overview

The 2.3.0.44 update to the nCounter SPRINT Profiler software includes Microsoft Windows operating system updates related to cybersecurity protection including a patch addressing BlueKeep vulnerability. Additionally, a number of improvements/fixes are included to improve reliability and user experience of the system.

What's New in Version 2.3.0.44

- Microsoft Windows Operating System updates. Includes updates to OS security and includes patch addressing Windows BlueKeep vulnerability.
- Changes made to include additional information in GUI when errors are displayed on the instrument to improve NanoString support team diagnostic capabilities. Users can now press a button to download instrument run logs when an error screen is displayed. When SMTP is setup, a "Send Logs" button appears which will send system logs directly to support@nanostring.com.

Bug Fixes in Version 2.3.0.44

- Fixed: Improvements made to system GUI to increase responsiveness and range of tolerances to user touch screen interactions.
- Fixed: Update of Auto-Prime script to check waste bottle connection to ensure cap fittings are not loose and adequate pressures exist to properly draw from reagents bottles.
- Fixed: System initialization checks on fluidics and hardware now performed prior to initiating sample run to reduce likelihood of error messages being displayed after samples have been loaded onto instrument.
- Fixed: Modification of fluidics scripts to normalize volumes flow through valves.
- Fixed: Improved checks of pneumatic lines before each run. Vacuum pressures now go through a series of checks before and after opening instrument valves.

For questions related to nCounter SPRINT Profiler software, please contact the NanoString Support team at support@nanostring.com